Information to owners and residents of residential buildings with 10 or more units

COVID-19 transmission is occurring on all parts of the island of Montréal. The recommendations* below could change as the situation evolves.

Owners and residents can help stop the spread of the virus.

We recommend that owners of apartment buildings do the following:

1. Use domestic cleaning products in the common areas at least once a day (and if possible every 2 to 4 hours) to clean and disinfect
   - doorknobs
   - elevator buttons
   - any other shared surfaces.

2. Take action to enforce the ban on gatherings of more than 2 people in common areas (lobby, laundry room, etc.) and on the property,
   - if a distance of 2 metres between people cannot be maintained.

3. Prioritize virtual visits to apartments and interviews with future tenants. Leases can be signed electronically or sent through the mail.

Residents should:

1. Avoid all non-essential travel and visits.

2. Have goods and groceries delivered to the lobby.
   - Older adults, people with reduced mobility or those in isolation can have deliveries made to their door. If a delivery has been prepaid, the delivery person can ring, then put the package down and back away before the client picks it up.

* The recommendations can differ in buildings with special clienteles.

REMINDER for the population

Isolation required for people
- returning from travelling abroad (14 days in isolation)
- diagnosed with COVID-19 or who have symptoms of the disease
- who have been in close contact with someone who has been diagnosed with COVID-19

People aged 70 years and older should stay home, unless absolutely necessary.

All citizens must follow these hygiene measures:

If you have questions or concerns about COVID-19, call 514-644-4545

14 April 2020