

# News from the Montréal CRDS

September 1, 2017

**This is the second issue of the newsletter created specifically for referring physicians using the services of the Montréal CRDS. Happy reading!**

## **COMPLETING THE CORRECT REFERRAL FORM FOR AN INITIAL CONSULTATION WITH A SPECIALIST: IT BENEFITS EVERYONE!**

We would like to remind you that all initial requests for consultation in the nine specialities covered by the CRDS must be made using the [official forms](#) available on the Montréal CRDS page of the Montréal health portal ([www.crdsmtl.ca](http://www.crdsmtl.ca))

Physicians who send consultation requests that have not been properly completed will be advised by mail that their request will not be processed by the CRDS team (Appendix 1). Avoid unnecessary delays for your patients by completing the correct form.

## **INCLUDING THIS INFORMATION MAKES IT EASIER TO PROCESS YOUR REQUESTS:**

| <b>Identification of Patient:</b> | <b>Identification of Referring Physician:</b> |
|-----------------------------------|---|
| Telephone Number                  | Licence Number                                |
| Postal Code                       | Fax Number                                    |
| Health Insurance Card Number      | Telephone Number                              |

## **PROVIDING THE PREREQUISITE TEST RESULTS AT THE SAME TIME AS THE REQUEST IS MANDATORY.**

The clinical condition for which you have made a request calls for a prerequisite examination prior to the consultation? Make sure to include the necessary examination results with your request. Without them, your request will not be processed.

## **ORTHOPEDICS: BACK PROBLEMS**

Consultation requests for patients with back problems are not covered by the CRDS. Use your usual corridors to get appointments in neurosurgery or physiatry departments.

## **SENDING A CONSULTATION REQUEST:**

### **THE CONNECTION BETWEEN THE REFERRING PHYSICIAN AND THE CRDS.**

Once completed, the consultation request form must be sent directly to the Montréal CRDS by the referring physician:

**By email: [crdsmontreal.ccsmtl@ssss.gouv.qc.ca](mailto:crdsmontreal.ccsmtl@ssss.gouv.qc.ca) or by**

**fax: 514-732-5121**

**To avoid confusion, do not give a copy of your consultation request to the patient.**

CRDS staff will contact you promptly after receiving your request.

## **RESPONDING SPECIALIST PHYSICIANS: VALUABLE ADVISORS**

Responding specialist physicians play an important role in the process of requesting a first speciality consultation. Their expertise can be sought at different stages. Among other things, their responsibilities include:

- Consulting role with nurses working at the Montréal CRDS
- Vetting certain requests routed to the Montréal CRDS
- Managing supply and demand
- Contact person for other specialists



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## LIST OF RESPONDING SPECIALIST PHYSICIANS

| Specialization   | RESPONDING PHYSICIANS    |
|------------------|--------------------------|
| Cardiology       | Dr Paolo Costi           |
|                  | Dr Annie Dore            |
| Gastroenterology | Dr Ramy Antar            |
| Nephrology       | Dr Louis-Philippe Laurin |
| Neurology        | Dr Sylvain Chouinard     |
|                  | Dr Céline Chayer         |
| Ophthalmology    | To come.                 |
| ENT              | Dr Christian Ahmarani    |
|                  | Dr Anthony Abela         |
| Orthopedics      | Dr Serge Tohmé           |
|                  | Dr Vincent Massé         |
| Pediatrics       | Dr Maria Buithieu        |
|                  | Dr Marc Lebel            |
| Urology          | Dr Simon Tanguay         |
|                  | Dr Michael Mc Cormack    |

## Dr DANIEL MURPHY: RESPONDING FAMILY PHYSICIAN FOR THE DRMG RÉGIONAL

We remind you that Dr. Daniel Murphy acts as a family physician responding for the regional DRMG. Among other things, Dr. Murphy's responsibilities include:

- Intervention with general practitioners on issues related to the compliance of consultation requests
- Continuous improvement of consultation request forms
- Participation in joint meetings with responding medical specialists
- Collaboration with the coordinator for responding specialist physicians

## PSYCHIATRY PILOT PROJECT

The National Centre of Excellence in Mental Health, the CIUSSS West-Central Montréal, and the Montréal CRDS team are collaborating on a pilot project to test the trajectory for initial consultations in psychiatry, while maintaining close links with adult mental health access windows (GASMA).

## ROLLING OUT PHASES 2 AND 3 OF THE CRDS

We are not yet in a position to announce the date when the Montréal CRDS will assume responsibility for the seventeen new specialities. We will inform you as soon as the information becomes available.



# News from the Montréal CRDS

Annex 1



## Objet : DEMANDE REFUSÉE PAR LE CRDS MONTRÉALAIS

Docteur, Docteur,

Le CRDS montréalais a bien reçu la requête ci-jointe que nous devons **refuser**.

Nous n'acceptons que les premières demandes de consultation référées par des médecins omnipraticiens de la première ligne médicale sur un **formulaire harmonisé**.

| REQUÊTES ACCEPTÉES AU CRDS                      |             |   |  |
|---|-------------|---|--|
| Référent  | Clientèle   | Type de requête   | Marche à suivre  |
| Médecin omnipraticien (première ligne médicale) | Adulte      | <b>Première demande de consultation en :</b> <ul style="list-style-type: none"><li>• Cardiologie</li><li>• Gastroentérologie</li><li>• Néphrologie</li><li>• Neurologie</li><li>• Ophtalmologie</li><li>• ORL</li><li>• Orthopédie</li><li>• Urologie</li></ul> | 1) Utiliser le formulaire harmonisé disponible sur le site <a href="http://www.crdsmtl.ca">www.crdsmtl.ca</a><br>2) Compléter la requête<br>3) Acheminer la requête par télécopieur au CRDS de votre <u>territoire de pratique</u> <ul style="list-style-type: none"><li>• CRDS montréalais : 514-732-5121</li><li>• CRDS LLL: 1(844) 820-2737</li><li>• CRDS Montérégie : 1(844) 661-3723</li></ul> |
|   | Pédiatrique | <b>Première demande de consultation en :</b> <ul style="list-style-type: none"><li>• Ophtalmologie</li><li>• ORL</li><li>• Pédiatrie générale</li></ul>   |  |

Notez que nous **refusons** tout autre type de requête ou document clinique soit :

1. Les requêtes en provenance des médecins spécialistes, urgentologues, optométristes, etc.
2. Les requêtes des médecins pratiquant en CHSLD et RI, Centres jeunesse, Centres de détention, etc.
3. Les requêtes pour les autres spécialités qui ne sont pas traitées par le CRDS
4. Les demandes de coloscopie longue (formulaire AH-702)

Pour toute question, communiquez avec nous au 514-762-CRDS (2737) ou par courriel au [crdsmontreal.ccsmtl@ssss.gouv.qc.ca](mailto:crdsmontreal.ccsmtl@ssss.gouv.qc.ca).

Le CRDS montréalais

